

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE

Minutes – Wednesday, December 12, 2018

10:00 - 11:00 a.m.

Facilitator: Kim Riggs, DHCFP, Behavioral Health Social Services Specialist

Purpose of BH Monthly Calls:

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dchfp.nv.gov

Introductions: DHCFP, SURS, and DXC Technology.

- DHCFP: BH Policy Specialists: Kim Riggs, Carin Hennessey
- DHCFP Surveillance and Utilization Review Unit (SURS): Contact Link:
<http://dchfp.nv.gov/Resources/PI/SURMain/>
Report Medicaid Fraud or contact Nevada Medicaid SURS unit per Website
- DXC Technology: Joann Katt (LPN, Medical Management), Alyssa S. Kee Chong, Provider Services Field Representative

DHCFP Review Recent Notifications DHCFP Public Notices: Public Workshop and Public Hearings

Reviewed the following link provided to the DHCFP Public Notices:

<http://dchfp.nv.gov/Public/AdminSupport/PublicNotices/>

PUBLIC WORKSHOP REVIEWED

- **11/20/2018:** Qualified Mental Health Associates and Qualified Behavioral Aides Moratorium,
http://dchfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Public/AdminSupport/MeetingArchive/Workshops/2018/PW_11_20_18_Agenda.pdf
- **12/05/2018:** State Plan Amendment Changes and Medicaid Services Manual Changes for Partial Hospitalization Program and Intensive Outpatient Services,
http://dchfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Public/AdminSupport/MeetingArchive/Workshops/2018/PW_12_05_18_Agenda.pdf
- **10/12/2018:** Mental Health (Treatment Plan and Medication Training and Support)
http://dchfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Public/AdminSupport/MeetingArchive/Workshops/2018/PW_10_12_18_Agenda.pdf

PUBLIC HEARING REVIEWED

- **12/27/2018:** Proposed combination of treatment plan and rehabilitative treatment into one comprehensive individualized treatment plan. State Plan Amendments (Medication Training and Support)
http://dchfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Public/AdminSupport/MeetingArchive/PublicHearings/2018/MSM_PH_12_27_18_Agenda.pdf

3. **Behavioral Health Updates:** Behavioral Health Policy Unit Specialist Information
DHCFP New Hired Behavioral Health Specialists Contact Information and Supervisor;
Sarah Dearborn: Provider Type 14 Behavioral Health Outpatient/ Rehabilitative Services
Email address: sdearborn@dhcfp.nv.gov
Telephone: 775-684-3732
Carin Hennessey: Provider Type 14/ Behavioral Health Outpatient/ Rehabilitative Services.
Email address: carin.hennessey@dhcfp.nv.gov
Telephone: 775-684-3751

4. **DHCFP Surveillance Utilization Review Section (SUR)**
Updates or reminders for Providers: Surveillance and Utilization Review (SUR) Unit

5. **DXC Technology Updates:**

If a provider or agency needs further assistance or outstanding DXC Technology issues, billing errors, claim denials, provider enrollment etc. please contact the following DXC Field Representative via email. If it is a DHCFP Policy question, please refer to the identified policy specialist for DHCFP assistance.

Mackenzie Lord, DXC Technology Representative, mackenzie.lord@dxc.com

Alyssa S. Kee Chong, Provider Services Field Representative, alyssa.s.kee@dxc.com

Nevada Medicaid Provider Portal Behavioral Health Announcements Reviewed:

- Behavioral Health Providers Invited to Attend Monthly DHCFP Webinars
Reviewed Nevada Medicaid Web Announcement per the Nevada Medicaid Portal Behavioral Health WA 1628:
https://www.medicaid.nv.gov/Downloads/provider/web_announcement_1628_20180628.pdf
- Urgent Notice for Behavioral Health Providers: Upcoming Moratorium on Enrollment for Specialty 301(QMHAs) and Specialty 302 (QBAs) Behavioral Health WA 1746:
https://www.medicaid.nv.gov/Downloads/provider/web_announcement_1746_20181116.pdf
- Medicaid Services Manual Chapters Updated, Behavioral Health WA 1748:
https://www.medicaid.nv.gov/Downloads/provider/web_announcement_1748_20181119.pdf
- New Behavioral Health Outpatient or Rehabilitative Authorization Request Form
Behavioral Health WA 1756, Re; FA-11 and FA 11-A
https://www.medicaid.nv.gov/Downloads/provider/web_announcement_1756_20181126.pdf

New Provider Featured Link: Modernization Project. Please review the information per this new Nevada Medicaid featured Link area. There are several important announcements. This was created to keep all providers informed to the training, electronic billing, electronic claims, etc.

NEVADA MMIS MODERNIZATION PROJECT, FEBRUARY 2019:

<http://dhcfp.nv.gov/> important upcoming system dates and information.

<https://www.medicaid.nv.gov/providers/Modernization.aspx>

To view training opportunity please go to the Nevada Medicaid Provider Portal: Select

Training Link: <https://www.medicaid.nv.gov/providers/training/training.aspx>

or email for assistance at the following email address: If you have difficulty registering, please send an email to our Provider Services Field Representative Team at NevadaProviderTraining@dxc.com

6. Behavioral Health Provider Questions

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral providers and make sure the specialists are focusing training and educational components tailored to your needs and your direct input from the BHTA WebEx. Review last month's questions in detail.

Q: What is the email and phone number for Provider Enrollment?

A: You may refer to the Nevada Medicaid Provider portal <https://www.medicaid.nv.gov/providers/enroll.aspx> for information. If you continue to have questions, go to the Provider Enrollment listing under "Contact Us" <https://www.medicaid.nv.gov/contactinfo.aspx>.

Q: Are there service limits on MTM?

A: You may refer to the website for MTM Inc. <http://www.mtm-inc.net/nevada/>.

If providers have further questions concerning Behavioral Health Community Networks (BHCN) information below:

DHCFP Behavioral Health Specialist, Carin Hennessey, Email address carin.hennessey@dhcfp.nv.gov or telephone: (775) 684-3751